



**PRESS RELEASE
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Saturday, September 12, 2020

Pilot Launches in Manchester for Handheld Traffic Ticket Management System

The Ministry of National Security yesterday, continued its pilot phase of the Handheld Traffic Ticketing Management System in Mandeville, Manchester.

Minister of National Security, the Hon. Dr. Horace Chang, pointed out that a total of 100 mobile devices will be used during the pilot phase to test and ensure the equipment's durability and effectiveness. **"Once the pilot is complete and once we are satisfied that the equipment is robust enough to be handled by the police, we will then procure sufficient devices for traffic police at the Public Safety and Traffic Branches island-wide"**.

Commanding Officer for the Manchester Police Division, Supt. Gary Francis, on Friday, said the handheld Traffic Ticketing Management System (TTMS) will aid the Jamaica Constabulary Force (JCF) to improve ethical conduct and enhance day to day operations.

"The operations of the JCF will improve immensely with the increased use of technology. It will improve efficiency, the economy, effectiveness and even ethics within the organisation", he said. He emphasised that the new system **"reduces the time officers spend treating with tickets, giving them more time to do other things and to better serve citizens"**.

The Superintendent of Police added that the handheld devices to be implemented, will eliminate manual record keeping, reduce paper use and the ticket book, by facilitating an ease of data retrieval while enhancing accountability.

"If a ticket is prepared and sent off, you can track it, because there are number of mechanisms now in place to account for the officer identification, the current location and so on", he noted.

Deputy Superintendent of Police, Lloyd Darby, who also operates in the parish, said while his team is fairly new to the electronic traffic ticketing system, they have every confidence it will work. **"Hopefully the system will aid in reducing the likelihood of outstanding warrants which has become the 'norm'. If persons don't feel that when they commit offences, they will be swiftly brought to justice, then we won't have the order on our streets that we want and so we hope this is a step in the right direction of getting more compliance because of a better system"**, he added.

The pilot phase of the TTMS starts this month and is expected to span three months. According to Lieutenant Colonel (retired) Trevor McCurdy, the Ministry's team lead on the transformation project, the pilot **"will allow officers and other personnel who will use the TTMS, to be able to identify challenges that they may have and to suggest ways of improving the system with the aid of eGov Jamaica"**.

On Friday afternoon, motorists were stopped along the Winston Jones Highway, where checks were made on outstanding warrants and unpaid tickets using the electronic ticketing solution. Fredrico Plummer, one of the motorists who stopped and participated in the Ministry's Customer Experience Survey, said the electronic ticketing solution **"is superb"**. **"Everything is just pulled up instantaneously and I actually love that, because I would have been seated here waiting for eons for a ticket to be written up. This method just pulls the information up within a moment's notice, so I can get on with my business. I find it much more preferable than the older system"**, he explained.

Meanwhile, Monique Thomas, another motorist who was stopped along the highway, said **"I think the new electronic system will work out a lot better"**. She concluded that the new service will improve efficiency which will make policing better, **"while being hassle free for citizens and I think it will be much more fair to us as motorists"**.

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