



TRAFFIC TICKET AMNESTY 2017! AUGUST 2 TO OCTOBER 31, 2017.

**NO PENALTY POINTS
NO COURT**



Likely questions about Traffic Ticket Amnesty

1. What are the opening hours of the Call Centre?

Mondays-Thursdays 8:30am-5:00pm
Fridays 8:30am-4:00pm
Saturdays 10:00am-4:00pm

2. How to deal with the tickets based on the total number of outstanding tickets for each caller?

1-5 tickets- Ticket numbers to be given on a mobile call.
5 or more tickets- Offenders with no email addresses should visit the JCF Traffic Head Quarters at Elleston Road for a print out.
6- 49 tickets- Contact number and email should be taken and the ticket numbers must be sent via an email within 2-3 working days.
50 or more tickets- Please go to the JCF Traffic Head Quarters at Elleston Road for a print out.

3. Can tickets be paid online?

Yes, you may pay tickets at www.jamaicatax.gov.jm

4. Will the Amnesty only apply to tickets where the court dates have passed?

No. You will be able to pay for all outstanding tickets.

5. What will happen to the tickets not paid during Amnesty?

Those tickets will remain outstanding on the system.

6. Can I pay for tickets at any Tax Office?

Yes, you may pay at any Tax Office islandwide.

7. What are the opening hours for the various Tax Offices? Will they be open on Saturdays?

Mondays to Wednesdays: 8:00am - 4:00pm
(larger offices)
Mondays to Wednesdays: 8:30am - 4:00pm
(smaller offices)

Thursdays and Fridays: 8:00am - 3:00pm
(larger offices)

Thursdays and Fridays: 8:30am - 4:00pm
(smaller offices)

Saturdays: 10:00am - 4:00pm (currently only Portmore; Selected Offices to be determined August 12, 19, 26
September 30 (The last Saturday of September)
October 14, 21, 28 (The last three Saturdays of September)

8. How long is the Amnesty for?

The Amnesty will run from August 2 to October 31, 2017 (91 days).

9. What retroactive period of outstanding tickets will this Amnesty cover?

During this Amnesty period, you may pay any outstanding tickets issued from September 2010.

10. What if my ticket has a warrant attached?

Once the ticket is paid, arrangements will be made for the warrant to be vacated (disposed of) at court. Please attend court to have the matter disposed of if the matter is currently on-going by taking your receipt to prove payment.

11. What does the status "Fail Pmt" mean?

This means "Fail Payment". There are different reasons a payment fails:
Issue date not matching.
Fines collected at the Tax Office differ from what is on the system at the Police Department.
Driver's licence information from Police system and Tax Office do not match.

12. What does the status "In Court" mean?

This means the matter is an active one in the court.

13. What does the status “Entry” mean?

The ticket was entered and is awaiting further action for reasons including:
The system may have been down, preventing the operator at the Court from updating the status of the ticket.
Court was not held on the date that was written on the ticket.

14. What does the status “Disposed Pmt” mean?

This means that the ticket was paid at the Court.

15. That ticket does not belong to me. I have never been to this parish. What happens next?

An investigation is warranted. Further checks of the system (image of ticket etc.) will be made to determine if there is any discrepancy.

16. I paid this ticket already. What do I do?

The operator at the call centre will check the system using the receipt number (if one is provided) or conduct further search of the offender’s records (check vehicle information such as the address of the owner) or refer him/her to the Tax Office or Court, depending on where the ticket was paid. Once this information is found, you may collect a copy of the payment record at the Tax Office or Court where the ticket was paid.

17. Will the tickets paid during the Amnesty be removed from my records?

Yes. All tickets paid in full will reflect a paid status on the system. Remember, the Amnesty aims to provide motorists with a clean slate.

18. Will the tickets paid during the Amnesty have points assigned?

No points will be assigned. Remember, Amnesty aims to provide motorists with a clean slate.

19. Do I have to pay for all my outstanding tickets at once or may I pay more than one time during the Amnesty period?

You do not have to pay all at once. You can make several payments during the Amnesty.

20. I am a visitor to the island and I received a traffic ticket. How do I pay it?

You may pay before you leave the island or make arrangements to have someone on the island pay it for you.

21. How many points must be accumulated before my driver’s licence is suspended and for how long will it be suspended?

Please note that during the Amnesty, no points will be recorded once tickets are paid in full. Outside of this period, the following rules govern licence suspension:

- a. 10 - 13 points - 6 months
- b. 14 -19 points - 1 year 20 points and over - a period of 2 years
- c. 20 points and over - of 2 years

22. After paying all my outstanding tickets, may I apply for a driving record?

Yes, you may.

23. Will I be cleared of all points if I pay for my tickets during the Amnesty?

Yes, all points will be cleared from tickets collected during the period of Amnesty.

24. Will there be a website where the offender can view his or her ticket records?

No. However, you may call the call centre at 948-0411 to get information on your record.

25. After paying all my outstanding tickets, will I be able to get a receipt to show that all my tickets were paid during the Amnesty?

Yes. A receipt will be provided by the Tax Office where a statement of payment can be generated online to assist with making the payment electronically.

26. What if I have a large number of outstanding tickets and want to clear up my record but cannot afford to pay them all before October 31, 2017?

The tickets will remain. The only provision for payment of all outstanding tickets is during the 91-day Amnesty.